

**CRM
COM**

CRM On-Demand



Talked to a prospective customer over dinner. Back at the hotel by midnight. A few clicks later your whole office has the new lead rightfully assigned.

Can you see it?

How about a solution on demand: **CRM.COM**

CRM.COM developed a much easier to use alternative to traditional CRM software. For only a small monthly fee we will run and host your CRM on our servers. Your company is set up with its own database, providing you maximum flexibility and security. Access your system from any web browser, never having to worry about failing systems or lost data.

Create, store and own an accurate customer profile database. Define their relationships and preferences while tracking any and all communications with them. Easily create and track the leads that power your business. Manage any type of product including price lists and sets. Assign work to other users, groups or teams taking into account their schedule with the CRM.COM company wide web calendar. Automate your service department, including service calls, repairs and contracts. Accessible anytime, anywhere, on demand over the internet.

Your goals.
Our solutions.
On demand.



Our Company's business is to benefit yours

CRM.COM is probably the most well featured web based midmarket CRM in the market. CRM.COM runs successfully the operations of many retailers, banks, automotive dealers, traders, manufacturers, travel companies, estate agents & developers, etc. This gives you peace of mind that the system is proven, stable and secure. And it is all easily available on a subscription basis at WWW.CRM.COM

Solutions To All Unbelievably User Friendly

The mantra of CRM.COM is to be the most powerful, fully hosted CRM system with simplicity being the main priority. With CRM.COM you get a system that is simple, clear-cut and non-invasive. The relaxed feel of the system welcomes users to work with it. But even with its simplistic look, CRM.COM still contains the power to handle even your most difficult business processes. CRM.COM uses everyday language to help invite users to learn and use the system. With a very short learning curve CRM.COM makes sure that your system is up and running in days.

Available from any Web browser

CRM.COM does not need costly IT teams to manage. This is because we host and run the software for you at our premises. There are no sunk costs in server and database purchases. The maintenance, security and management of your system will be taken care of by CRM.COM. You users

need only to log in, and start using it. All of CRM.COM is online; accessible wherever you are, whenever you want and only to whoever you want. Flexibility on the web is great, flexibility with security, that's CRM.COM.

All CRM processes covered

Even though CRM.COM is fully online and extremely easy to use, it still fully covers all your sales, service and marketing processes including:

- Contact Management
- Customer Profiling
- Product Management
- Service Tickets
- Repairs
- Contracts & Equipment Tracking
- Calendaring
- Opportunity Management
- Sales Force Automation

Gain Access to More Information

Visit WWW.CRM.COM and follow the instructions to sign-up for a trial account.



EXTREMELY INTUITIVE AND SIMPLE TO USE

NO CROWDED OR CLUTTERED SCREENS

ONLINE AND SECURE

On demand business. Get there with @ business on demand.

Reproduction, adaptation or translation is prohibited without the express written permission of CRM.COM Ltd. CRM.COM and other names of CRM.COM Ltd products referenced herein are trademarks or registered trademarks of CRM.COM Ltd. IBM and the e-business logo are trademarks of International Business Machines Corporation in the United States and all other countries. Other company, product and service names may be trademarks or service marks of others. IBM and CRM.COM Ltd are separate companies and each is responsible for its own products. Neither IBM nor CRM.COM Ltd makes any warranties, expressed or implied concerning the other products.